MAKING CONNECTIONS FOR HEALTHIER COMMUNITIES

Our communities are stronger when more people are thriving.

Unmet Needs Data

4%

The unmet needs total about 4% of all calls and provide insights into the outstanding needs of the communities served. Common reasons for unmet needs are caller refused the referral, ineligible for service, caller hung up before the referral could be made, resource does not exist, and caller has exhausted available assistance.

Benefits

- Fast, free, available online 24-7
- Personalized service
- Comprehensive and up-to-date
- Centrally managed/consistent
- Keyword search capability
- Limit results by Zip Codes

2-1-1 Call Specialists are experts and reduce the frustrations associated with Healthcare Navigation.

- 2-1-1 HELPLINE caller who received medical assistance

Dial 2-1-1 or visit 211helpline.org