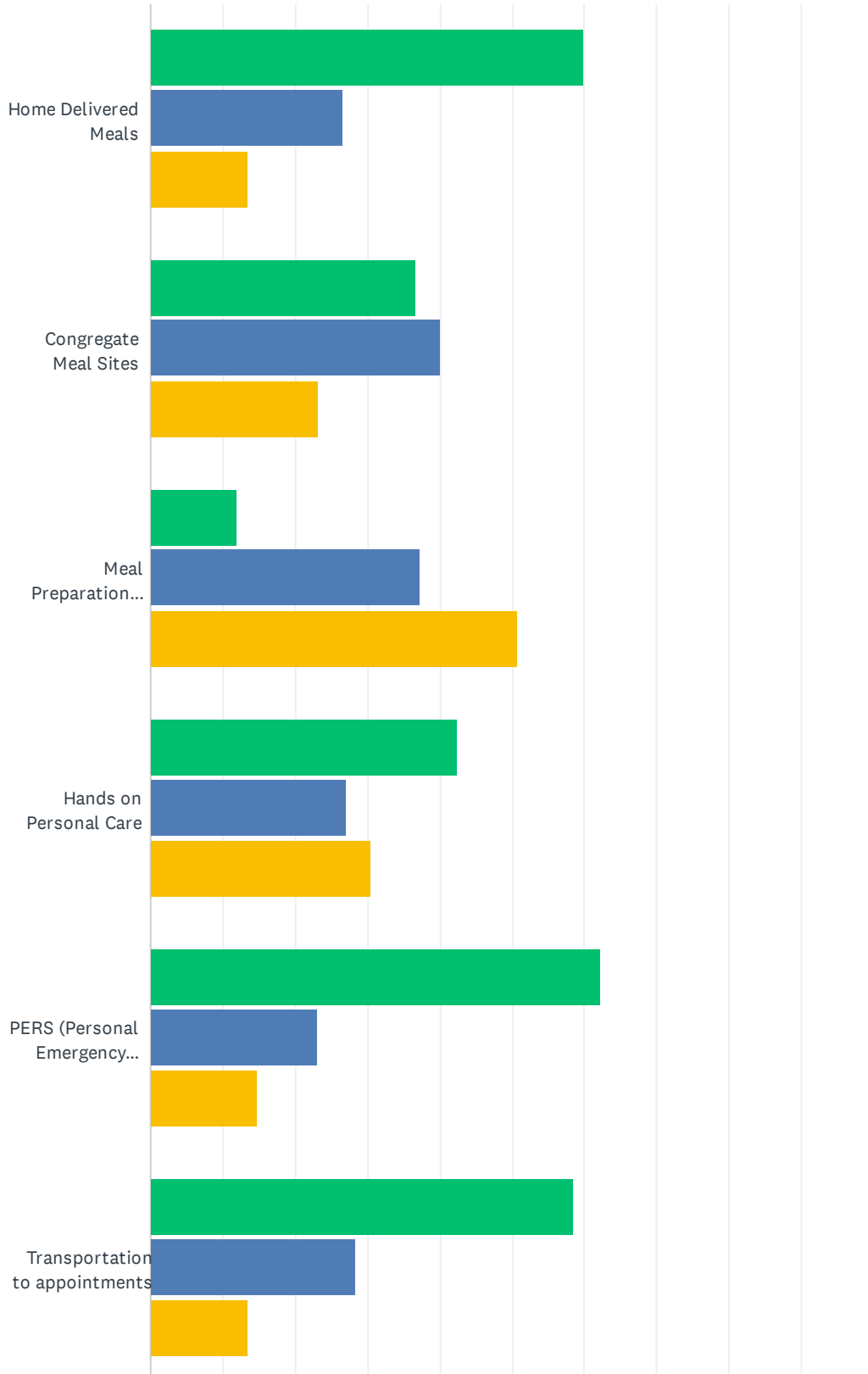
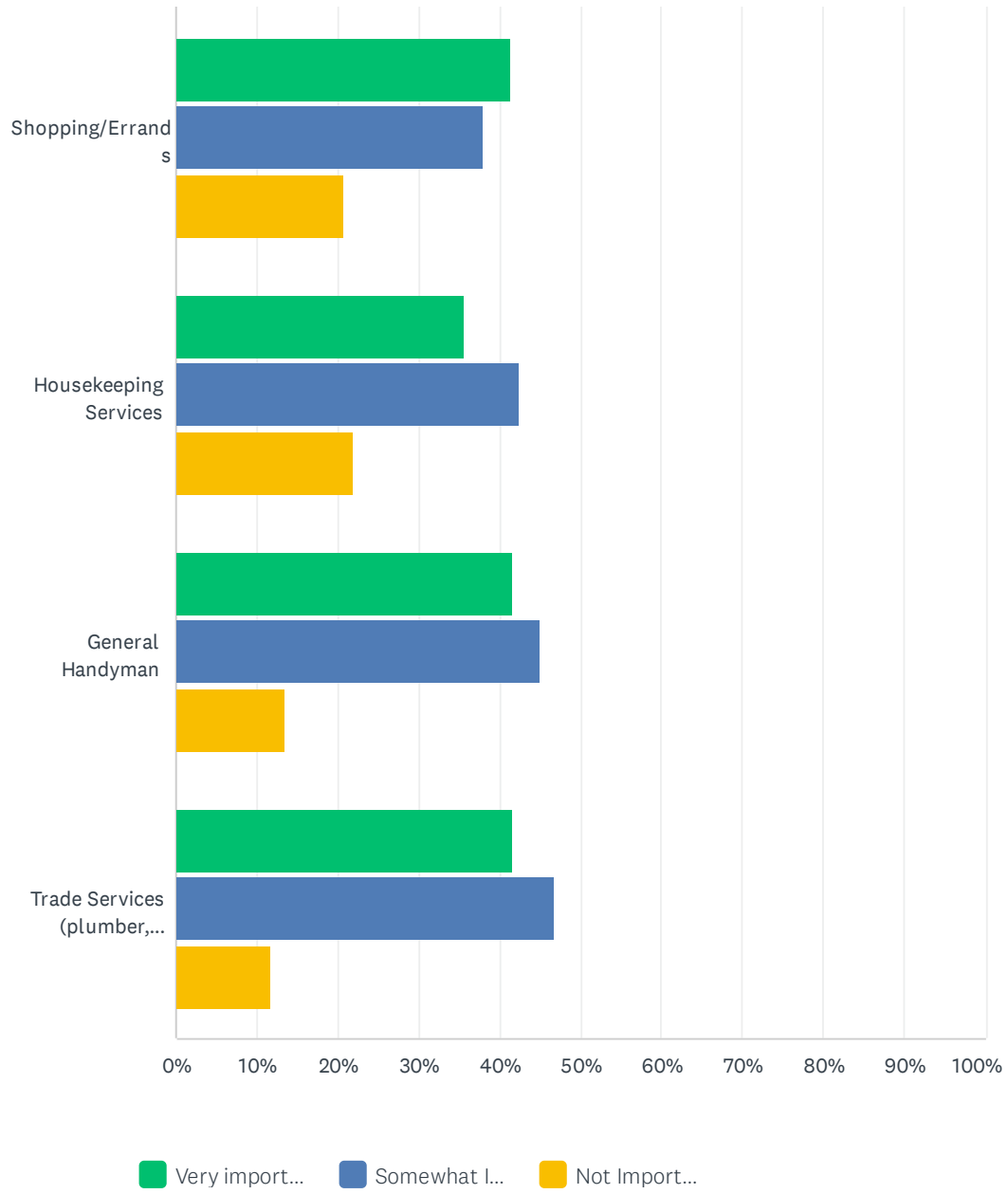


Q1 Please rank the importance of Daily Living/Home Services as you grow older:

Answered: 61 Skipped: 1



Community Needs Survey for Steuben County Office for the Aging 2022 (for 2023 Services)

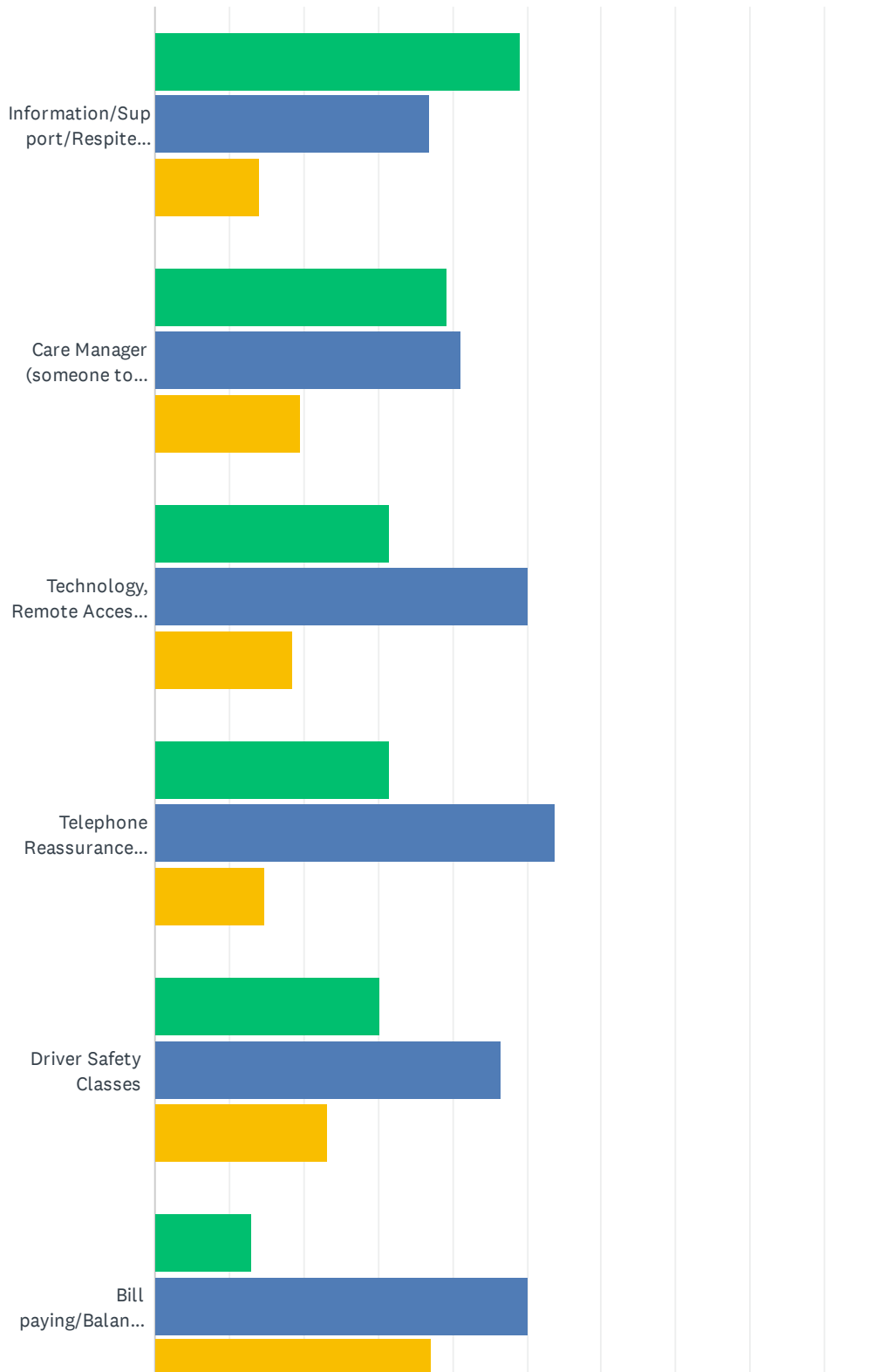


Community Needs Survey for Steuben County Office for the Aging 2022 (for 2023 Services)

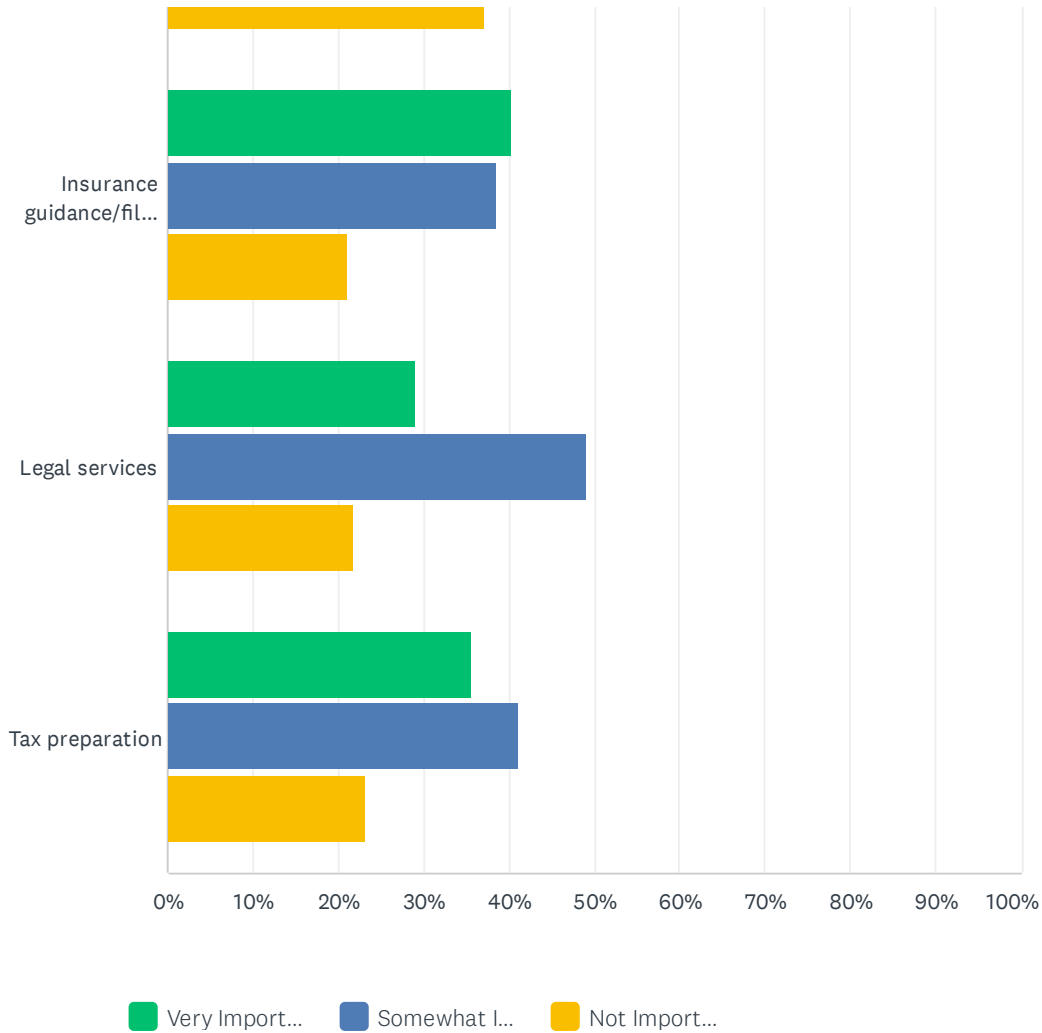
	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT IMPORTANT	TOTAL
Home Delivered Meals	60.00% 36	26.67% 16	13.33% 8	60
Congregate Meal Sites	36.67% 22	40.00% 24	23.33% 14	60
Meal Preparation help in my home	11.86% 7	37.29% 22	50.85% 30	59
Hands on Personal Care	42.37% 25	27.12% 16	30.51% 18	59
PERS (Personal Emergency Response System)	62.30% 38	22.95% 14	14.75% 9	61
Transportation to appointments	58.33% 35	28.33% 17	13.33% 8	60
Shopping/Errands	41.38% 24	37.93% 22	20.69% 12	58
Housekeeping Services	35.59% 21	42.37% 25	22.03% 13	59
General Handyman	41.67% 25	45.00% 27	13.33% 8	60
Trade Services (plumber, electrician, etc.)	41.67% 25	46.67% 28	11.67% 7	60

Q2 Please select the Other Services that may be important to you and your decision to stay in your own home, or wherever you choose to live, as you grow older:

Answered: 60 Skipped: 2



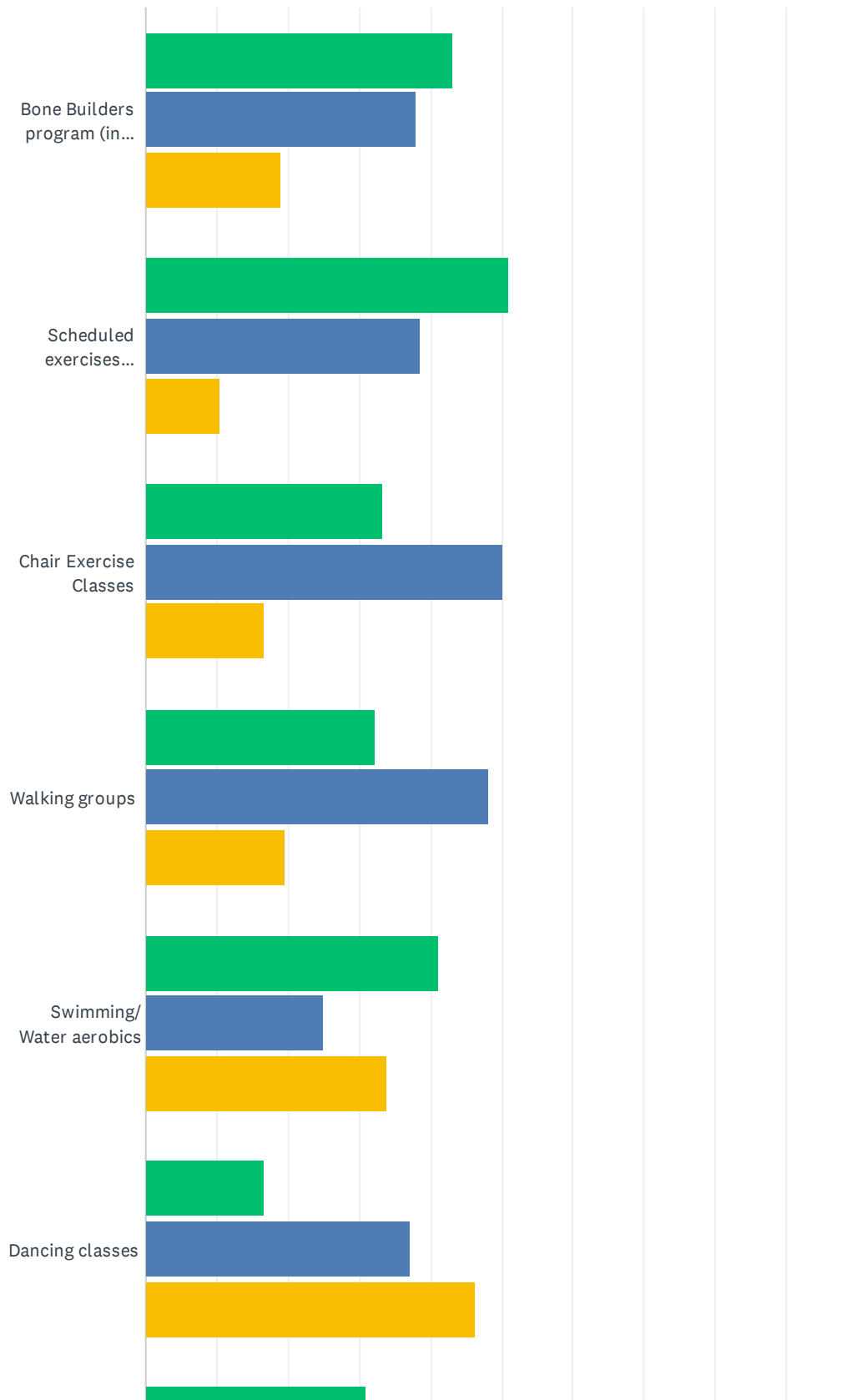
Community Needs Survey for Steuben County Office for the Aging 2022 (for 2023 Services)



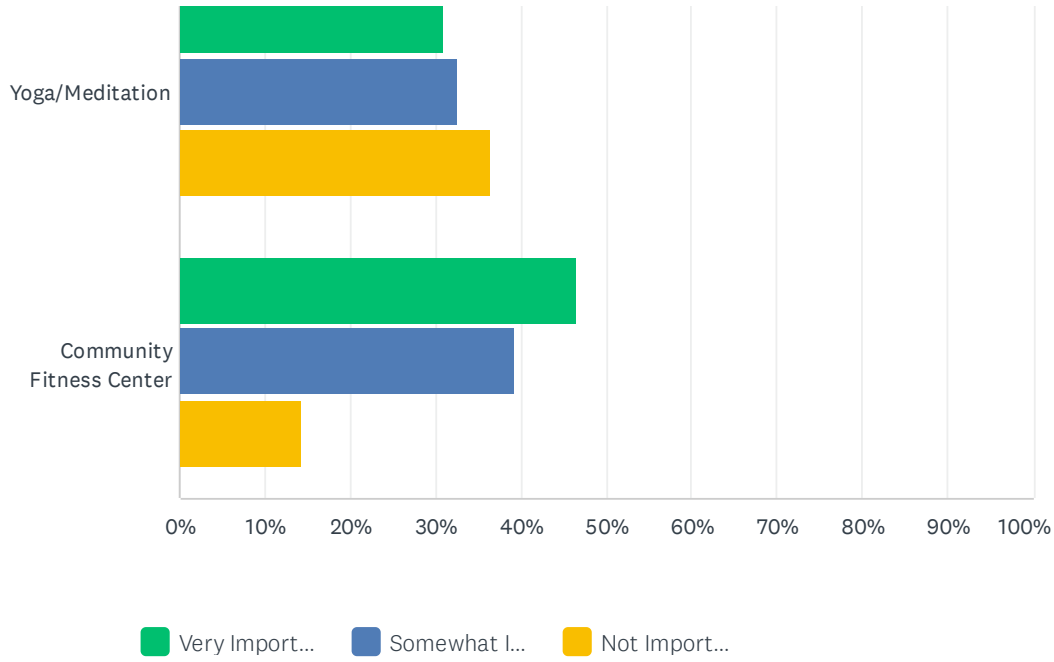
	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT IMPORTANT	TOTAL	WEIGHTED AVERAGE
Information/Support/Respite for your Caregivers	49.12% 28	36.84% 21	14.04% 8	57	1.65
Care Manager (someone to coordinate all services for you)	39.29% 22	41.07% 23	19.64% 11	56	1.80
Technology, Remote Access to Services, Tele-monitoring	31.48% 17	50.00% 27	18.52% 10	54	1.87
Telephone Reassurance Calls	31.48% 17	53.70% 29	14.81% 8	54	1.83
Driver Safety Classes	30.36% 17	46.43% 26	23.21% 13	56	1.93
Bill paying/Balancing your checkbook	12.96% 7	50.00% 27	37.04% 20	54	2.24
Insurance guidance/filling out forms (HEAP, SNAP, etc.)	40.35% 23	38.60% 22	21.05% 12	57	1.81
Legal services	29.09% 16	49.09% 27	21.82% 12	55	1.93
Tax preparation	35.71% 20	41.07% 23	23.21% 13	56	1.88

Q3 What organized Physical Activities would you like to participate in:

Answered: 61 Skipped: 1



Community Needs Survey for Steuben County Office for the Aging 2022 (for 2023 Services)

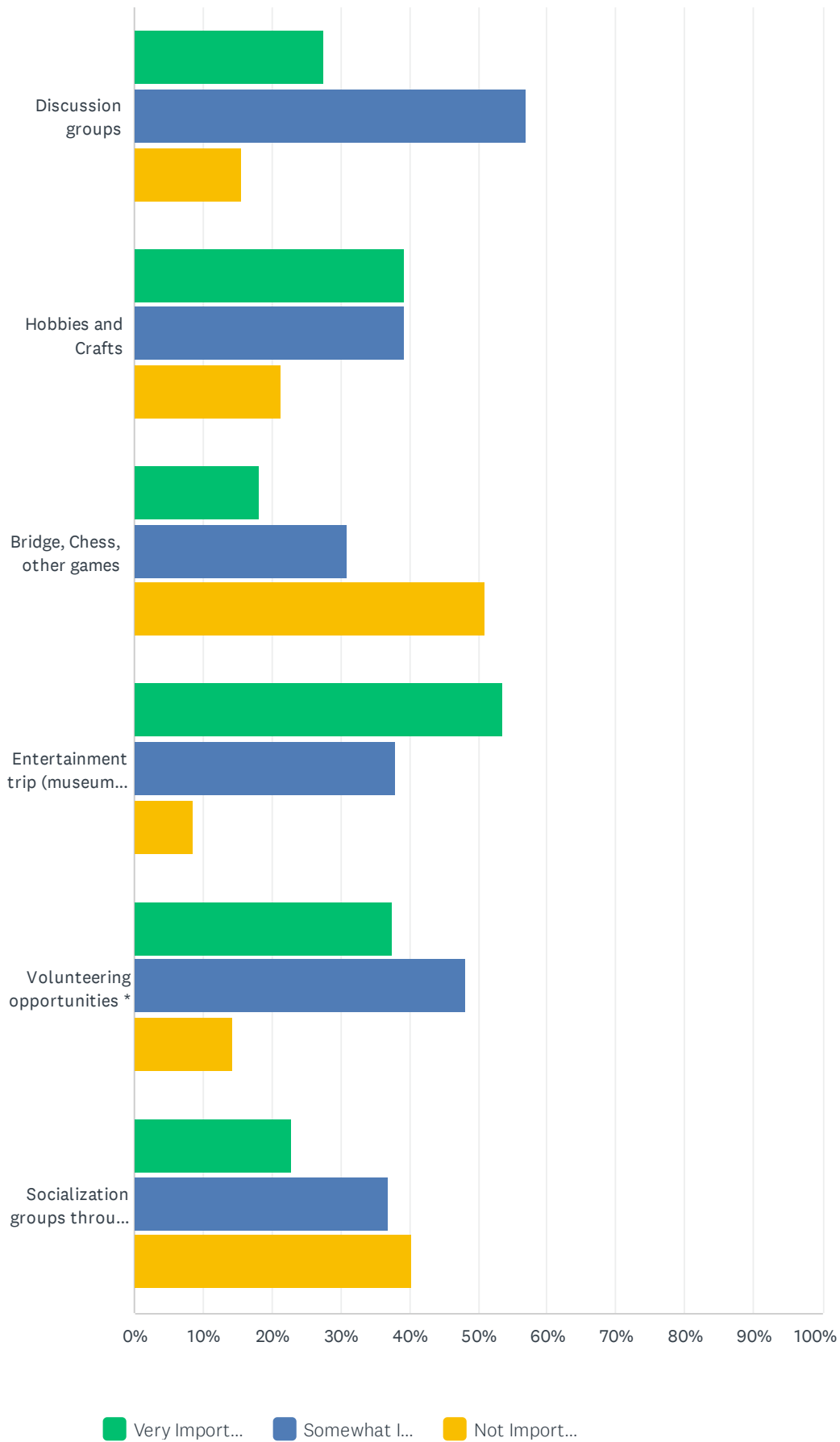


	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT IMPORTANT	TOTAL	WEIGHTED AVERAGE
Bone Builders program (in person or Zoom)	43.10% 25	37.93% 22	18.97% 11	58	1.76
Scheduled exercises programs	50.88% 29	38.60% 22	10.53% 6	57	1.60
Chair Exercise Classes	33.33% 18	50.00% 27	16.67% 9	54	1.83
Walking groups	32.14% 18	48.21% 27	19.64% 11	56	1.88
Swimming/ Water aerobics	41.07% 23	25.00% 14	33.93% 19	56	1.93
Dancing classes	16.67% 9	37.04% 20	46.30% 25	54	2.30
Yoga/Meditation	30.91% 17	32.73% 18	36.36% 20	55	2.05
Community Fitness Center	46.43% 26	39.29% 22	14.29% 8	56	1.68

Q4 What organized Social Activities would you like held at conveniently located meeting places near your home or through scheduled trips:

Answered: 60 Skipped: 2

Community Needs Survey for Steuben County Office for the Aging 2022 (for 2023 Services)

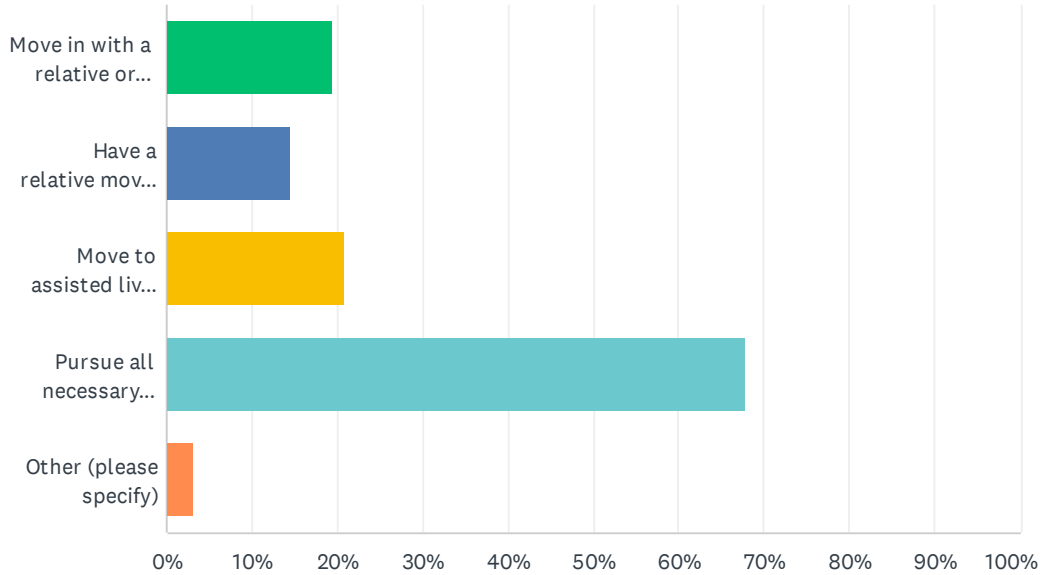


Community Needs Survey for Steuben County Office for the Aging 2022 (for 2023 Services)

	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT IMPORTANT	TOTAL	WEIGHTED AVERAGE
Discussion groups	27.59% 16	56.90% 33	15.52% 9	58	1.88
Hobbies and Crafts	39.29% 22	39.29% 22	21.43% 12	56	1.82
Bridge, Chess, other games	18.18% 10	30.91% 17	50.91% 28	55	2.33
Entertainment trip (museums, concerts, movies, etc.)	53.45% 31	37.93% 22	8.62% 5	58	1.55
Volunteering opportunities *	37.50% 21	48.21% 27	14.29% 8	56	1.77
Socialization groups through Zoom	22.81% 13	36.84% 21	40.35% 23	57	2.18

Q5 If you could no longer manage living on your own due to aging, what would be the most likely option for you?

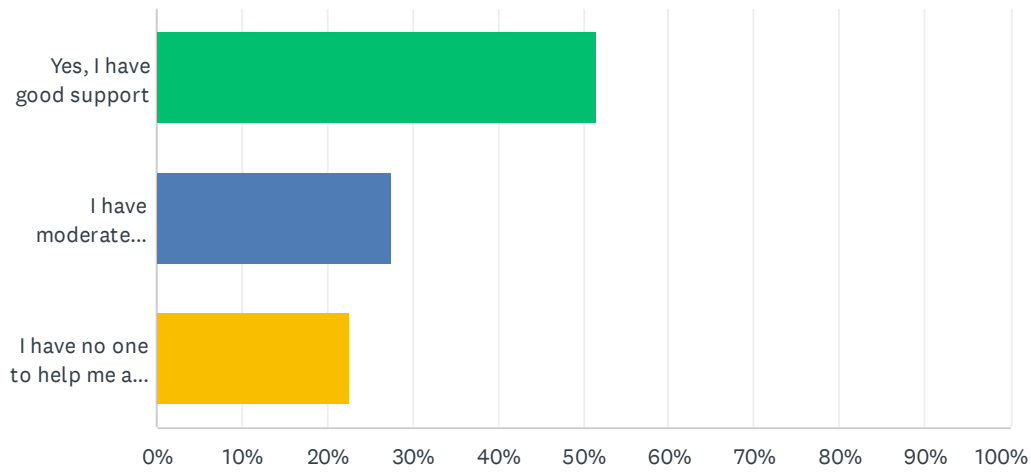
Answered: 62 Skipped: 0



ANSWER CHOICES	RESPONSES	
Move in with a relative or caregiver	19.35%	12
Have a relative move in with you	14.52%	9
Move to assisted living or nursing home	20.97%	13
Pursue all necessary services to make sure I could stay in my home (up to 24 hour care)	67.74%	42
Other (please specify)	3.23%	2
Total Respondents: 62		

Q6 Do you have close friends or relatives nearby to help you age in place?

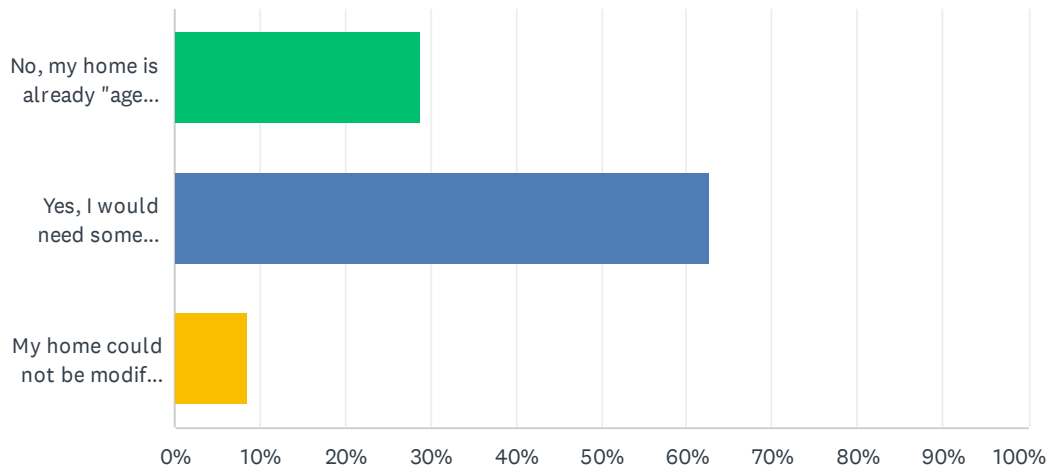
Answered: 62 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, I have good support	51.61%	32
I have moderate support	27.42%	17
I have no one to help me and would have to use formal support (paid help)	22.58%	14
Total Respondents: 62		

Q7 Would your home require modifications if you were to "age in place"?

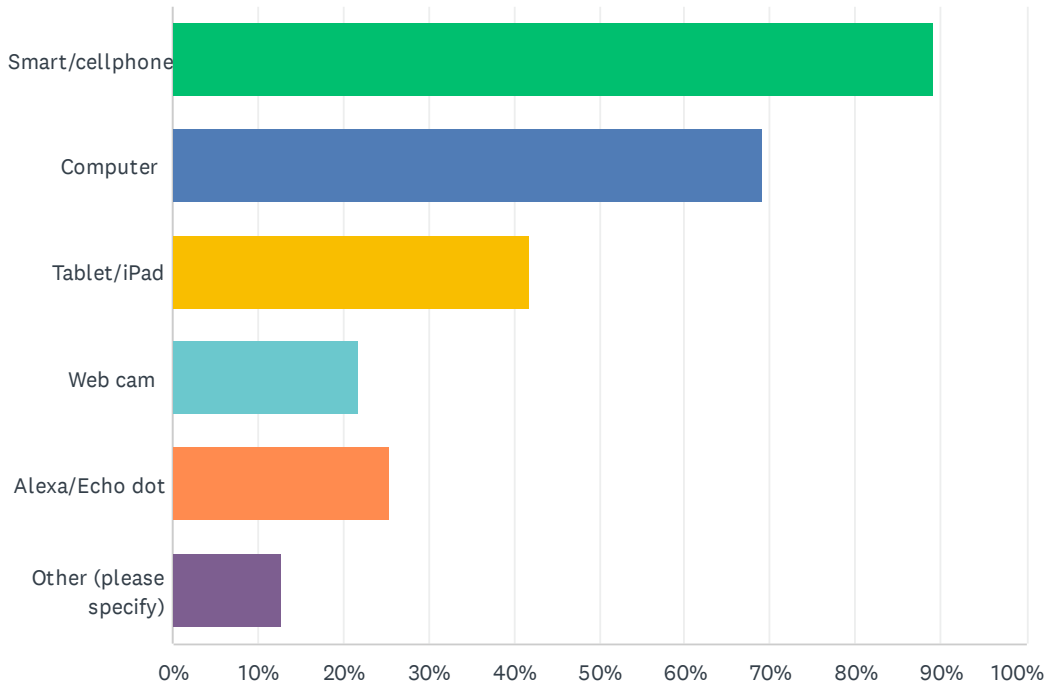
Answered: 59 Skipped: 3



ANSWER CHOICES	RESPONSES	
No, my home is already "age friendly."	28.81%	17
Yes, I would need some modifications/repairs.	62.71%	37
My home could not be modified enough to allow for aging in place.	8.47%	5
Total Respondents: 59		

Q8 Which of the following have you used in the past six (6) months? (Check all that apply)

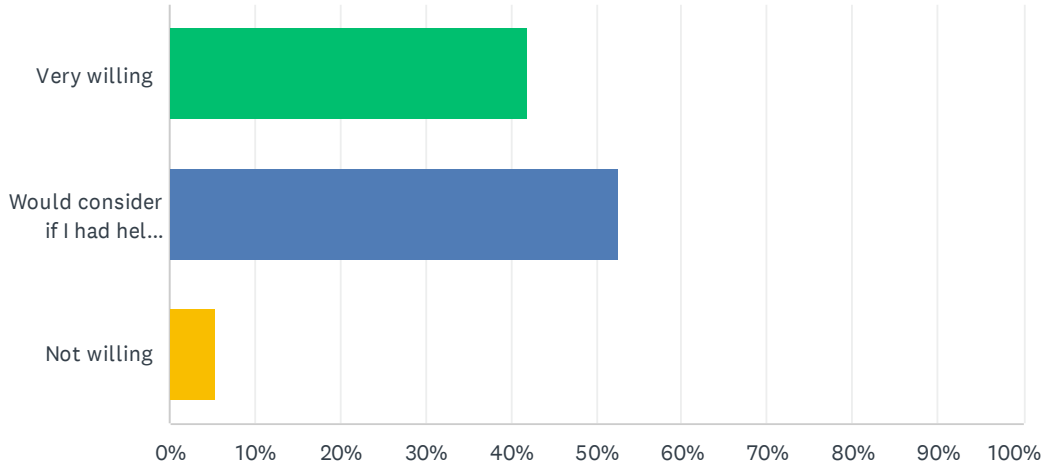
Answered: 55 Skipped: 7



ANSWER CHOICES	RESPONSES	
Smart/cellphone	89.09%	49
Computer	69.09%	38
Tablet/iPad	41.82%	23
Web cam	21.82%	12
Alexa/Echo dot	25.45%	14
Other (please specify)	12.73%	7
Total Respondents: 55		

Q9 How willing are you to add more technology to your home for the purpose of aging in place?

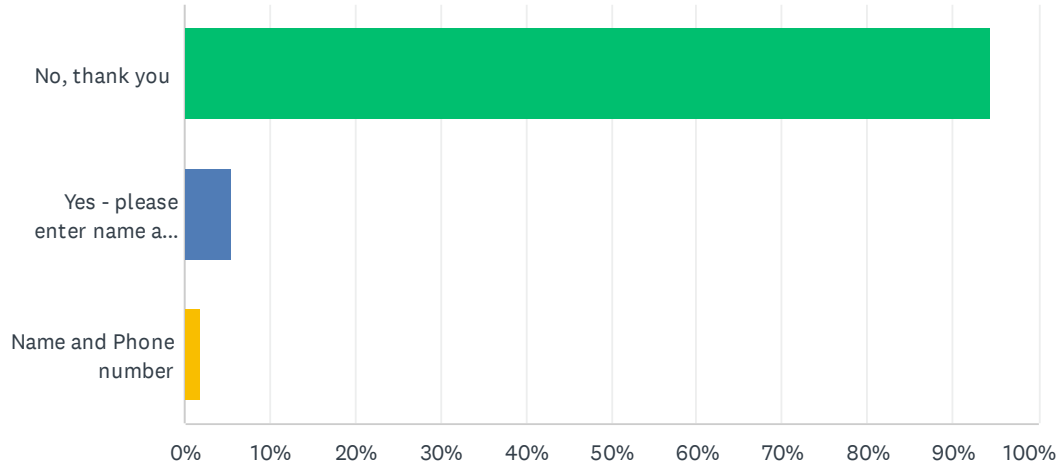
Answered: 57 Skipped: 5



ANSWER CHOICES	RESPONSES	
Very willing	42.11%	24
Would consider if I had help doing it	52.63%	30
Not willing	5.26%	3
TOTAL		57

Q10 Would you like us to call you to discuss (without obligation!) how you can add technology to your home to help you age in place?

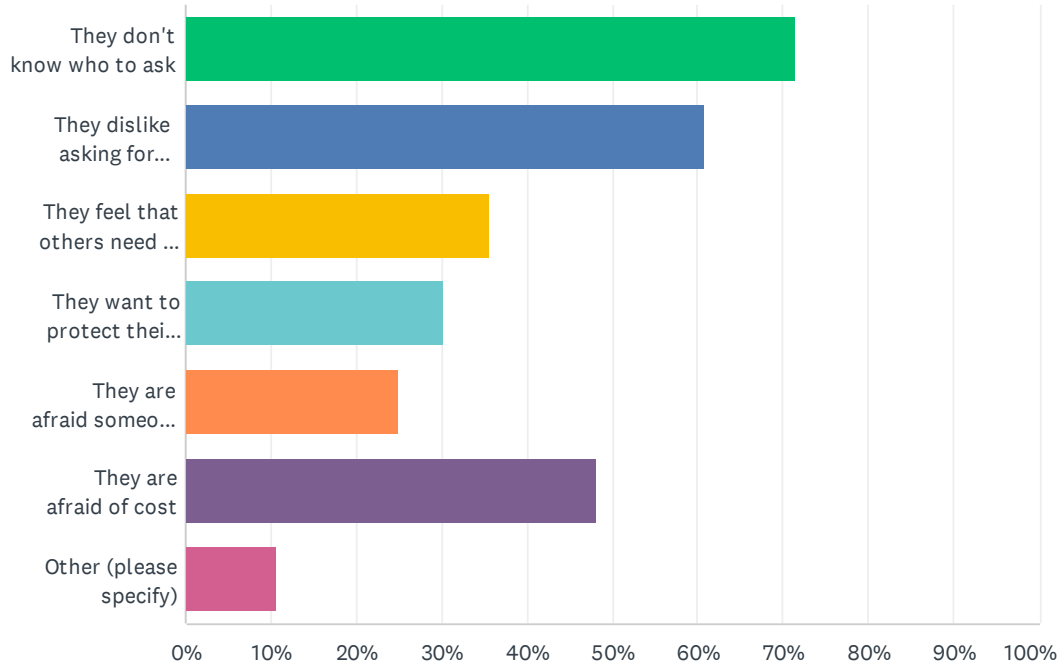
Answered: 54 Skipped: 8



ANSWER CHOICES	RESPONSES	
No, thank you	94.44%	51
Yes - please enter name and phone number below	5.56%	3
Name and Phone number	1.85%	1
Total Respondents: 54		

Q11 From your personal experience, which of the following keep people from asking for assistance? (Check all that apply)

Answered: 56 Skipped: 6



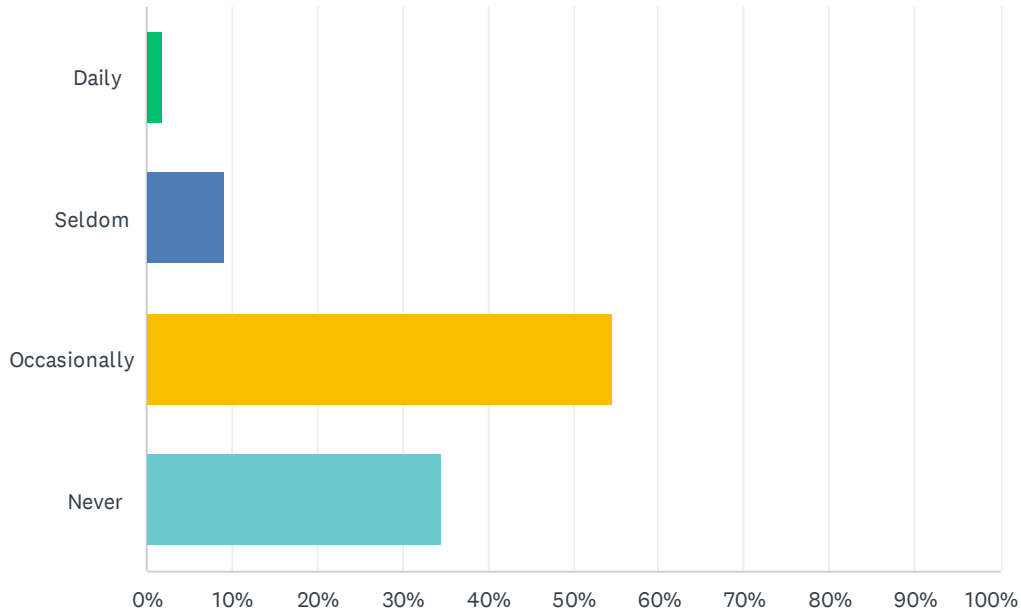
ANSWER CHOICES	RESPONSES	
They don't know who to ask	71.43%	40
They dislike asking for assistance	60.71%	34
They feel that others need it more	35.71%	20
They want to protect their privacy	30.36%	17
They are afraid someone will make them move elsewhere	25.00%	14
They are afraid of cost	48.21%	27
Other (please specify)	10.71%	6
Total Respondents: 56		

Q12 Please feel free to share any other information, related to planning for aging services, that you believe is important to this survey in the space provided.

Answered: 4 Skipped: 58

Q13 How often do you experience significant loneliness or boredom at home?

Answered: 55 Skipped: 7



ANSWER CHOICES	RESPONSES	
Daily	1.82%	1
Seldom	9.09%	5
Occasionally	54.55%	30
Never	34.55%	19
Total Respondents: 55		

Q14 If you would like someone to reach out and talk with you, please provide your name and contact information. Alternatively, you can call us at 607-664-2298 or 1-800-342-9871.

Answered: 11 Skipped: 51

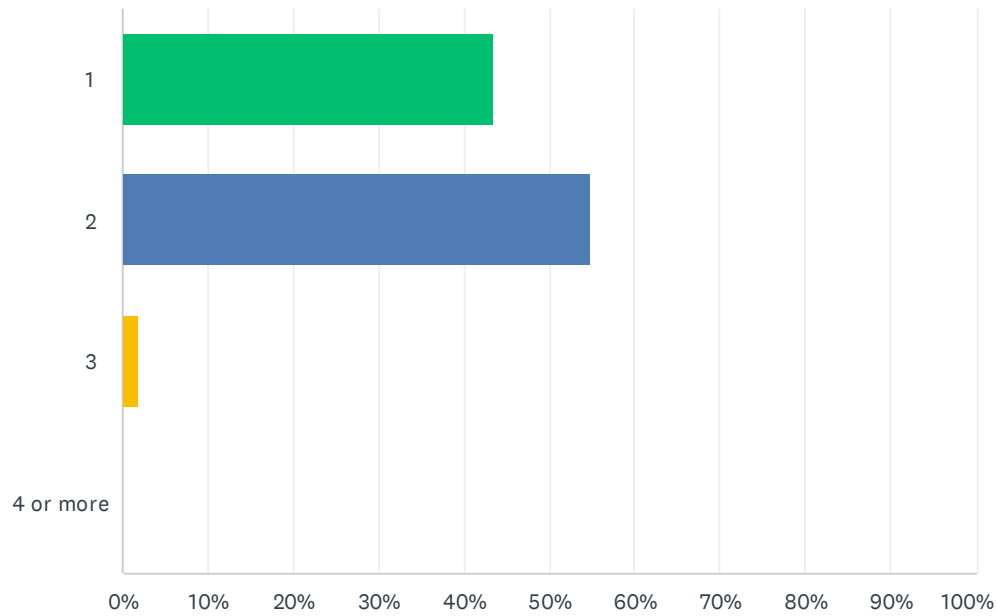
ANSWER CHOICES	RESPONSES	
Name	100.00%	11
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	72.73%	8
Phone Number	81.82%	9

Q15 So that we can direct this to the most appropriate staff person, what concerns would you like to discuss?

Answered: 11 Skipped: 51

Q16 Size of your Household (number of persons)

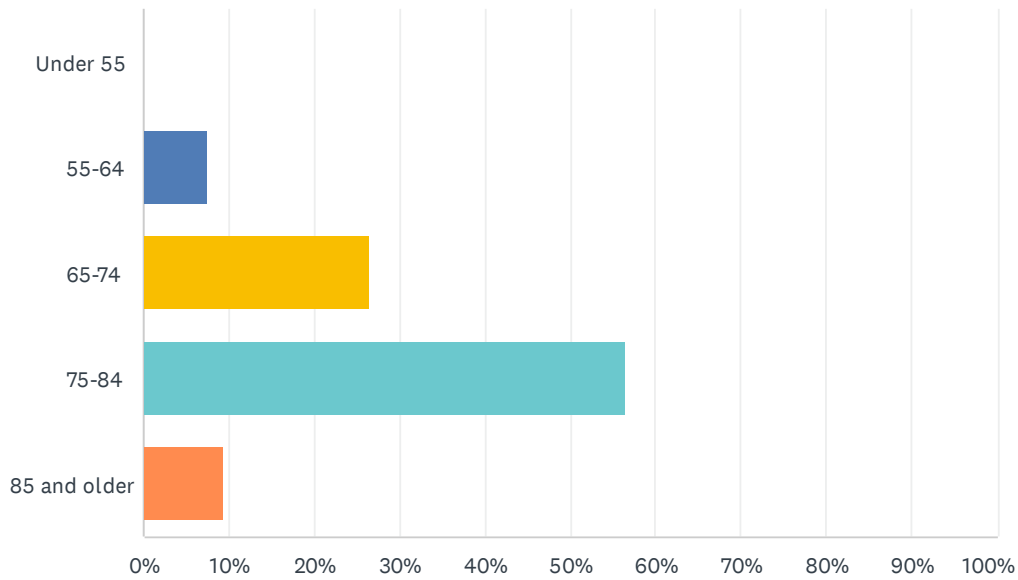
Answered: 53 Skipped: 9



ANSWER CHOICES	RESPONSES	
1	43.40%	23
2	54.72%	29
3	1.89%	1
4 or more	0.00%	0
TOTAL		53

Q17 Your age

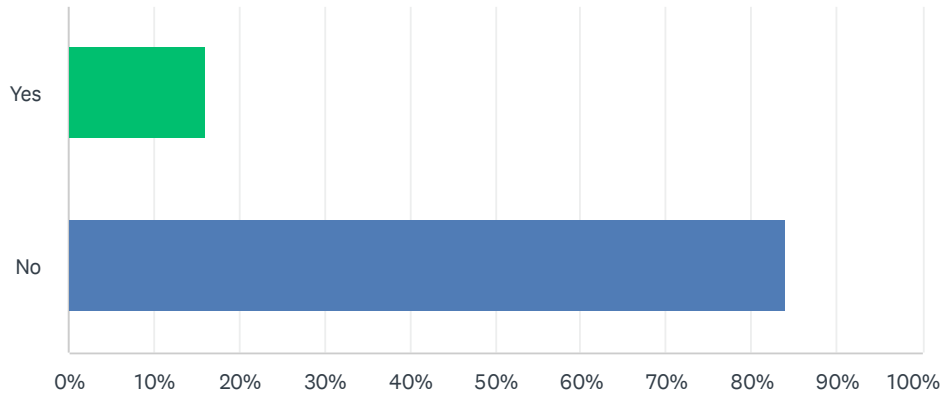
Answered: 53 Skipped: 9



ANSWER CHOICES	RESPONSES	
Under 55	0.00%	0
55-64	7.55%	4
65-74	26.42%	14
75-84	56.60%	30
85 and older	9.43%	5
TOTAL		53

Q18 Are you caring for a spouse, relative, or friend?

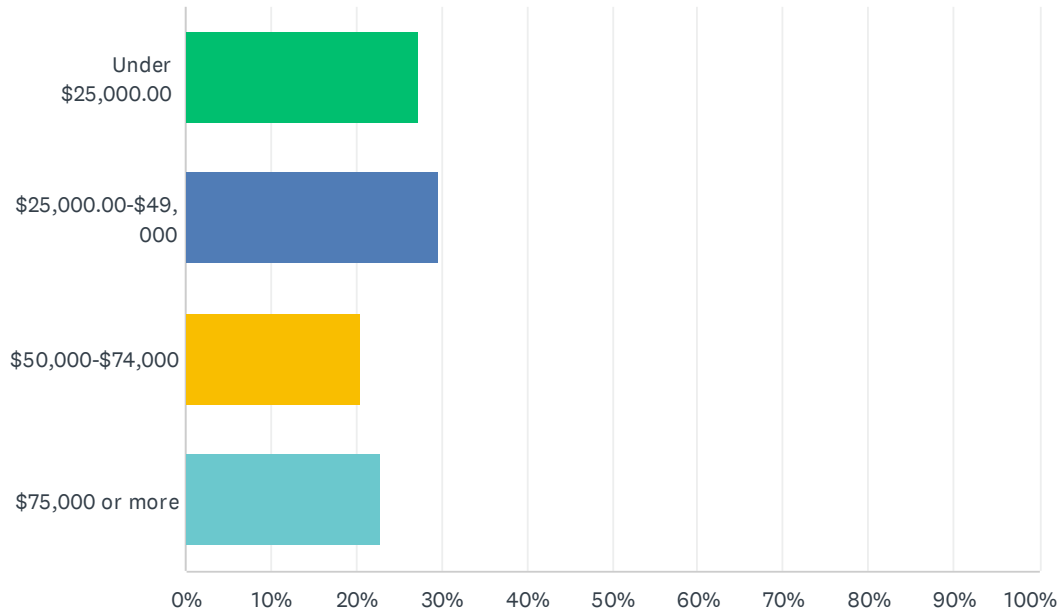
Answered: 50 Skipped: 12



ANSWER CHOICES	RESPONSES	
Yes	16.00%	8
No	84.00%	42
TOTAL		50

Q19 Annual Household Income

Answered: 44 Skipped: 18



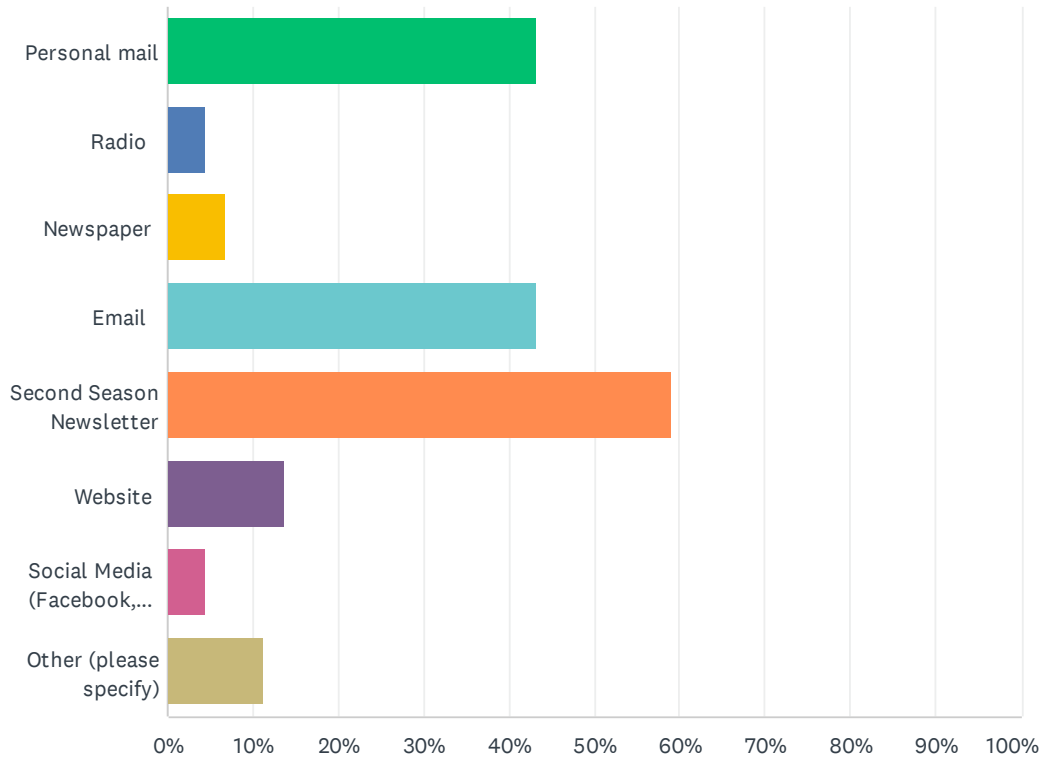
ANSWER CHOICES	RESPONSES	
Under \$25,000.00	27.27%	12
\$25,000.00-\$49,000	29.55%	13
\$50,000-\$74,000	20.45%	9
\$75,000 or more	22.73%	10
TOTAL		44

Q20 How did you first hear about this survey?

Answered: 28 Skipped: 34

Q21 What is the best way for us to provide you with information?

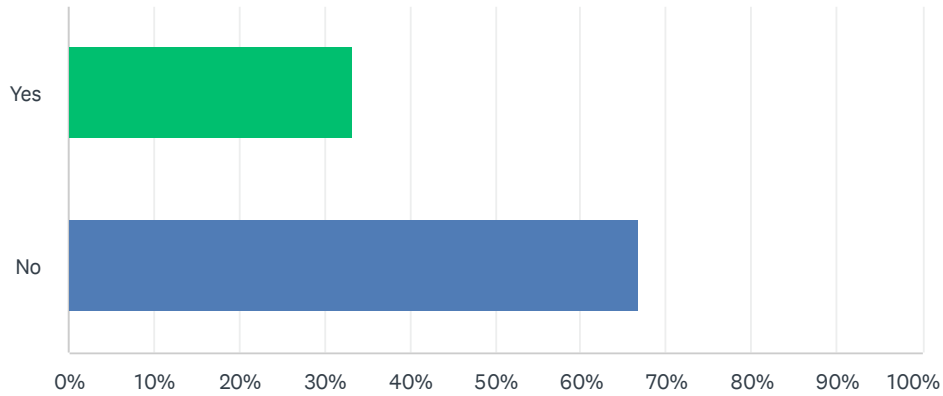
Answered: 44 Skipped: 18



ANSWER CHOICES	RESPONSES	
Personal mail	43.18%	19
Radio	4.55%	2
Newspaper	6.82%	3
Email	43.18%	19
Second Season Newsletter	59.09%	26
Website	13.64%	6
Social Media (Facebook, etc.)	4.55%	2
Other (please specify)	11.36%	5
Total Respondents: 44		

Q22 Do you receive our Second Season newsletter? Our newsletter will help you stay up to date on information about aging services.

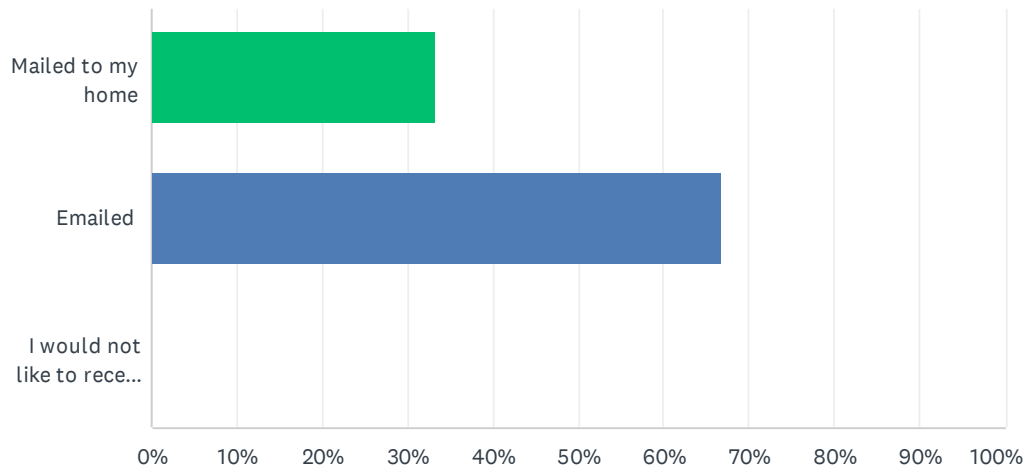
Answered: 3 Skipped: 59



ANSWER CHOICES	RESPONSES	
Yes	33.33%	1
No	66.67%	2
TOTAL		3

Q23 How would you like to receive our Second Season newsletter?

Answered: 3 Skipped: 59



ANSWER CHOICES	RESPONSES
Mailed to my home	33.33% 1
Emailed	66.67% 2
I would not like to receive the Second Season newsletter	0.00% 0
TOTAL	3

Q24 Contact Information

Answered: 2 Skipped: 60

ANSWER CHOICES	RESPONSES	
Name	50.00%	1
Company	0.00%	0
Address	50.00%	1
Address 2	0.00%	0
City/Town	50.00%	1
State/Province	50.00%	1
ZIP/Postal Code	50.00%	1
Country	0.00%	0
Email Address	50.00%	1
Phone Number	0.00%	0