

Coronavirus (COVID-19) Resources & Information

In Need of Help?

For general inquiries on COVID-19 in contact your county's Department of Health, please dial 2-1-1 (or 1-877-211-8667) for up-to-date information and guidance. For other health and human service needs unrelated to COVID-19, please continue to contact 2-1-1 by phone or by text message (text a local zip code to 898211).

Call your county Department of Health directly for health and medical inquiries.

[Steuben County](#): 1-888-364-3065

[Allegany County](#): 585-286-7612

[Chemung County](#): 607-737-2899

[Schuyler County](#): 607-535-8140

[Yates County](#): 315-536-5160

If you are experiencing symptoms, including cough, fever, or shortness of breath, please contact your health care provider. If you do not have a health care provider, please contact your nearest urgent care provider.

You can also [search our database of services or see agencies and programs that have made service changes in response to COVID-19.](#)

Please note that the volume of program updates has been very high recently and we are entering them into the searchable database as quickly as possible. For immediate assistance, please contact 2-1-1 by phone.

New York State Need to Know:

- Schools and nonessential businesses will stay closed through May 15th.
- Governor Cuomo issued executive orders [202.17](#) and [202.18](#) requiring all people in New York to wear masks or face coverings in public, including when taking public or private transportation or riding in for-hire vehicles.
- The State Department of Health has begun to conduct statewide antibody testing. [Find more information and FAQs.](#)
- Elective outpatient treatment can resume in counties and hospitals without significant risk of COVID-19 surge starting next week.

- Governor Cuomo announces the State will take a regional approach to re-opening.
- New Yorkers without health insurance can apply through NY State of Health through May 15, 2020; must apply within 60 days of losing coverage.
- New Yorkers can call the COVID-19 Emotional Support Hotline at 1-844-863-9314 for mental health counseling.
- Testing is free for all eligible New Yorkers as ordered by a health care provider.
- Your [local health department](#) is your community contact for COVID-19 concerns.

Coronavirus (COVID-19) Information

See the New York State Department of Health [Novel Coronavirus \(COVID-19\) website](#) and the Centers for Disease Control and Prevention [Coronavirus Disease 2019 Information](#). If you would like to receive email updates from NY State regarding COVID-19 you can sign up through their [website](#).

Locations covered by a [CDC Level 2 or Level 3 travel warning](#)

Food Distribution Programs

For those in need of general food assistance please check the [Foodbank of the Southern Tier Food Finder](#)

Various drive-thru food distribution events will be held by the FoodBank of the Southern Tier. People can register online or by calling 1-833-432-3663. This is a drive-thru to limit person-to-person contact so you must be in a vehicle. Limited deliveries will also be available. You can find more information on the [Food Bank website](#).

People aged 18 and younger may access food through their local school district, for additional information, dial 2-1-1.

Donating or Volunteering

The United Way of The Southern Tier is collecting donations as part of its COVID-19 Unity Response Fund Grant Program, benefitting human services delivery during this time. Donors can continue to contribute any of UWST's existing community initiatives or a nonprofit agency of their choice. In addition they can designate their gift to support UWST's COVID-19 relief efforts via the [United Way's website](#).

The [Community Foundation of Elmira-Corning and the Finger Lakes](#), [Corning Foundation](#) and Triangle Fund can also help direct donations to the Unity Fund.

Donations are accepted via their <https://www.uwst.org/news/covid-19-give-covid-19-unity-response-fund>.

If you are seeking to volunteer your help, please sign up at the [United Way of the Southern Tier](#) You may also dial 2-1-1 or 1-877-211-8667 and we can collect your information.

Sending Program and Organizational Updates to 2-1-1

Finger Lakes Region 2-1-1 HELPLINE, serving, Allegany, Steuben, Chemung, Yates and Schuyler counties wants to make sure that community members who contact us receive the most accurate and up-to-date information about programs and services. If your organization has made (or makes in the future) any changes to your programs, hours of operation and location, availability of services, or any other modifications because of the Coronavirus (COVID-19) situation, please let 2-1-1 know. We can make a temporary note in your program's file to be sure that anyone who contacts us seeking assistance will have the latest details. Please dial 2-1-1 during business hours or email 211helpline@ihsnet.org anytime with your updates.

Other Information Sources

[Finger Lakes COVID-19 Resource Hub](#) a project of Common Ground Health and The United Way of Monroe County is hosting an information hub with posts from human resources providers on everything from childcare and food security to the search for personal protective equipment and best practices in the era of COVID-19.